

All About Eyes  
4065 Oceanside Blvd Ste. C  
Oceanside, CA 92056  
(760) 945-2020

### **Office Policies**

Professional fees are due at the time services are rendered unless prior arrangements have been made. All professional fees are non-refundable. We accept most vision insurance plans and can bill them for routine services. If your insurance should deny charges, a statement will be mailed to you and you will be responsible for any balance on the account.

When ordering glasses or contact lenses, a 50% deposit is required before an order can be placed. The balance is due upon receipt of glasses or contact lenses. There is a 30% service charge on all cancelled glasses orders once the job has been started. All orders are subject to a 2% monthly interest rate if not picked up or balance paid within 90 days of ordering. Most of our glasses and lenses come with a warranty from the manufacturer. **Glue, soldering, and teeth marks will void all warranties.** You are able to use your own frame instead of purchasing a new one when ordering. Very rarely, older frames do break when inserting lenses due to weakness in material. If this should happen, we are not liable. We use the utmost care when handling your frame; however, we do send them to a lab to have lenses put in them and materials do become weak with age and wear. If your frame should break during the process of putting new lenses in it, we will remake your lenses at no charge to you. You will be responsible for the purchase of a new frame. Many manufacturers discontinue product when launching new lines. There is a possibility we will not be able to get you the same frame.

#### **If you are a Contact Lens Wearer:**

There is an additional fee to re-new your prescription for another year. Most insurance companies do not cover the Contact Lens Evaluation. Even if you feel there has not been a change or you are not having any problems with your contact lenses, you still need to have the evaluation to check the health of the cornea. The evaluation ranges in price based on your prescription. A standard soft lens fitting starts at \$50. A custom soft lens fitting starts at \$85. A gas permeable lens fitting starts at \$110.

#### **Forms of Payment Accepted:**

We accept Visa, Mastercard, Discover, American Express, Cash, and Checks with a valid I.D. Any Check returned to us as insufficient funds shall be charged a \$30 Bounced Check Fee in addition to the value of the check. Additional fees may be charged if prompt payment of the bounced check is not made. These fees can be as high as three times the amount of the check as well as collection fees.

**I HAVE READ, UNDERSTAND, AND AGREE WITH THE ABOVE POLICIES**

**Print Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_